FieldServer ENOTE

# FieldServer Next Gen Recovery

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# 1    WARNING

Do not perform this operation unless directed to by MSA Technical Support. This operation will remove all customization files on the bridge. MSA Technical Support will need to send the files shipped with the order. Please contact MSA Technical Support with a record of the Serial Number found on the side of your unit.

# 2    Recover the ProtoAir

To recover a FieldServer back to its factory released state follow the instructions below:

1.  **Power Down the Gateway:**
    Press and hold down the Recovery Button (labeled "BTN" in the image below).

2.  **Apply Power to the Gateway:**
    Continue to hold the Recovery Button until the Error LED (labeled "ERR") lights up (approx. 20 – 30 seconds).

3.  Release the Recovery Button.

4.  Once the SS LED starts flashing (approximately 1-3 minutes) recovery is complete.

The recovery process will remove the existing config and download the default firmware to the unit. For ProtoAir/ProtoNode units, the IP Address reverts to 192.168.1.24. For QuickServer units, the IP Address reverts to 192.168.2.101. For all other units (or if the unit uses old firmware), the IP Address reverts to 192.168.2.100.